

PROTOCOL FOR THE VIOLENT OR PHYSICALLY DESTRUCTIVE STUDENT

Violence due to emotional distress is not common. It typically occurs only when the student is completely frustrated and feels unable to do anything about it. The adage, "An ounce of prevention is worth a pound of cure," best applies here.

DO:

- Explain clearly and directly what behaviors are acceptable (e.g., "You certainly have the right to be angry, but hitting or breaking things is not O.K.>").
- Stay in an open, public area.
- Request necessary help from Public Safety (3333) and/or the Advising & Counseling Center (3526). You can tell someone else to call if you feel it would be unwise to leave the student.
- Keep yourself safe.
- When all else fails, divert attention (e.g., "If you hit me, I can't be of help").
- Remember that student discipline is implemented by the Vice President of Student Services.

BE SURE TO COMPLETE A BEHAVIOR INTERVENTION REPORT FORM ONLINE AS SOON AS POSSIBLE.

www.sanjuancollege.edu/bit

DON'T:

- Ignore warning signs that the person is about to explode (e.g., yelling, screaming, clenched fists, statements like, "You're leaving me no choice.")
- Threaten, dare, taunt, or "push into a corner."
- Touch.
- Block the door.
- Over-commit yourself and, therefore, not be able to deliver on what you promise.
- Ignore your limitations (instead, seek assistance).
- Agree to be bound by confidentiality.