

| San Juan College Performance Measures   |  |        |       | Last Measured | Current Measure | Scoring Criteria |   |        |   |          |   |   |   |      |   |  |
|---|--|--------|-------|---------------|-----------------|------------------|---|--------|---|----------|---|---|---|------|---|--|
|   |  |        |       |               |                 | Stretch          |   | Target |   | Moderate |   |   |   | Risk |   |  |
|   |  |        |       |               |                 | 10               | 9 | 8      | 7 | 6        | 5 | 4 | 3 | 2    | 1 |  |
| Learning Results  | Fall-to-Fall Student Headcount Percent Change  | 2009FA | -4.0% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Fall-to-Fall Student Credit Hour Percent Change  | 2009FA | 11.4% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Percent of Recent High School Graduates Attending SJC During Fall Semester               | 2009FA | 38.0% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Student Success - Average Percent Growth of Transfers to NM 4-Year Institutions          | 2010SP | 35.4% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Student Success - Average Percent Growth of Degrees and Certificates                     | 2009SU | 1.5%  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Student Success NCCBP - Percent of Course Completer Success                              | 2007FA | 85.0% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Student Success NCCBP - Percent Completer Success in Developmental Classes - Math        | 2007FA | 64.3% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Student Success NCCBP - Percent Completer Success in Developmental Classes - English     | 2007FA | 69.4% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Student Success NCCBP - College Level Math Completer Success                             | 2007FA | 64.7% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Student Success NCCBP - College Level English Completer Success                          | 2007FA | 63.2% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Perkins - Technical Skill  | 2009FA | 98.5% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Perkins - Certificate or Degree Achievement  | 2009FA | 22.5% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Perkins - Retention or Transfer  | 2009FA | 71.3% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Perkins - Non-traditional Participation  | 2009FA | 25.9% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Perkins - Non-traditional Completion   | 2009FA | 16.1% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | CCSSE - Active and Collaborative Learning  | 2006SP | 53.1% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | CCSSE - Student Effort   | 2006SP | 57.3% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
| CCSSE - Academic Challenge  | 2006SP   | 54.0%  |       |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
| CCSSE - Student-Faculty Interaction   | 2006SP   | 53.8%  |       |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
| CCSSE -Support for Learners   | 2006SP   | 55.0%  |       |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
| Finance   | Fund Balance Percentage of I and G Expenditures  | 2010   | 18.6% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Budget Percent of I & G Revenues for Learning and Academic Support                       | 2010   | 59.6% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Budgeted Personnel   | 2010   | 48.8% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Dun & Bradstreet PAYDEX - Accounts Payable Index (12 month)                              | 2010   | 78.0% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
| Staff and Faculty   | PACE Survey - Supervisory Relationships  | 2009   | 3.63  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | PACE Survey - Institutional Structure  | 2009   | 3.03  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | PACE Survey - Teamwork   | 2009   | 3.89  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | PACE Survey - Student Focus  | 2009   | 3.89  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | PACE Survey - OVERALL  | 2009   | 3.54  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
| Student and Stakeholder   | Noel-Levitz Instructional Effectiveness - Percent Deviation from National Norm           | 2007FA | 4.0%  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Noel-Levitz Academic Advising and Counseling - Percent Deviation from National Norm      | 2007FA | 1.5%  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Noel-Levitz Admissions and Financial Aid - Percent Deviation from National Norm          | 2007FA | 1.2%  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Noel-Levitz Student Centeredness - Percent Deviation from National Norm                  | 2007FA | 1.7%  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Noel-Levitz Campus Climate - Percent Deviation from National Norm                        | 2007FA | 2.3%  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Noel-Levitz Responsive to Diverse Populations - Percent Deviation from National Norm     | 2007FA | 2.8%  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Noel-Levitz Registration - Percent Deviation from National Norm                          | 2007FA | 2.6%  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Noel-Levitz Academic Srv. - Percent Deviation from National Norm                         | 2007FA | 3.2%  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Noel-Levitz Concern for the Individual - Percent Deviation from National Norm            | 2007FA | 1.7%  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Noel-Levitz Safety/Security - Percent Deviation from National Norm                       | 2007FA | 4.0%  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Noel-Levitz Service Excellence - Percent Deviation from National Norm                    | 2007FA | 1.9%  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | Noel-Levitz Campus Support Services - Percent Deviation from National Norm               | 2007FA | 2.0%  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
| NM Performance Measures   | 1. Percent receiving degree, certificate, transferred, or transfer ready                 | 2009FA | 63.2% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | 2. Percent of graduates employed in NM   | 2009FA | 66.6% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | 3. Percent Native American enrollment rates to reflect service area.                     | 2009FA | 30.7% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | 4. Percent Native American graduation rates to reflect service area.                     | 2009FA | 23.8% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | 5. The number of students participating annually in Community Education.                 | 2009FA | 3396  |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | 6. The number of students participating annually in Service Learning.                    | 2009FA | 621   |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | 7. Percentage of programs with increasing or level enrollments over a three-year period. | 2009FA | 64.8% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | 8a. Student Persistence - Fall-to-Spring   | 2009FA | 76.3% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | 8b. Student Persistence - Fall-to-Fall   | 2010SP | 58.6% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
|   | 9. Percent of graduates employed or continuing education in NM                           | 2009FA | 75.0% |               |                 |                  |   |        |   |          |   |   |   |      |   |  |
| 10. Graduation Rate of First-time, Full-time, Freshmen after 150% of degree time. | 2009FA   | 12.2%  |       |               |                 |                  |   |        |   |          |   |   |   |      |   |  |

\*CCSSE will be updated in Summer 2010 when results of the 2010SP student survey are received from CCSSE.