

## SJC faculty Web Pages prepare to go live

### OTS Partners with faculty in project

Faculty can look forward to having an additional avenue to provide a broader scope of information to a larger audience when the new two-tier faculty web pages go live. The implementation is slated to occur between late spring and early summer of this year.

“We are really excited to add a two-tier web page, which will be conducive to everyone’s needs,” says Dr. Brad Tyndall, SJC vice president for Learning. “Faculty can share a wide-range of academic information – from syllabi to research – with students and colleagues at and beyond San Juan College. The web pages also will eliminate the need to go through a log-in process.”

The Tier I, which currently exists, is a web page that provides basic information about faculty such as their biographical information, the courses they teach, departmental facts and their instruction philosophy. It offers a basic template format with easy-to-use, fill-in-the-blank prompts for those faculty who prefer a more straightforward and simple approach to posting their information on the web. With Tier I, the web page design is already in place, maintaining a consistent San Juan College look.

“The Tier II system opens up a wide range of creative options that takes learning one step further,” Dr. Tyndall adds. “Faculty will have the ability to create their own web pages utilizing user-friendly web-composer software, which we are in the process of researching and obtaining.”

Tier II offers the advantage of including a more robust set of information on courses, programs and other faculty information.

While it does not replace the step-by-step instruction material that is currently provided to students via WebCT, it allows instructors to post an array of supplemental educational and research information. And, because the material is posted on the

web and does not require a log-in, students who may not be taking that particular class also have access to the additional resources.

The ability to creatively place interactive educational material is also a benefit. This might include audiovisuals, simulations, FLASH, interactive displays, etc. It’s also possible to design material where by simply dragging the mouse over a particular area, information automatically pops up. Faculty may also use a link-page directing students and others to additional information at either another faculty member’s or organization’s website.

From a marketing standpoint, individual schools and departments can utilize the websites to survey potential students about their interest in a particular school or degree.

“Along with the great deal of information that can be displayed on the faculty websites, the ability to change out the information will be simple and fast,” Dr. Tyndall explains. “It will be easy to upload the files by

clicking on the information and dragging it to the site.”

Once the internet composer software has been obtained and tested on the web, training will probably be provided by a group of SJC’s online consultants. The group consists of a number of SJC faculty members who are assigned to assist their departments with web concerns. Faculty may check with their departmental deans for a listing of the consultants.

“We really appreciate the support of OTS in helping us make this happen – they were instrumental,” Dr. Tyndall adds.

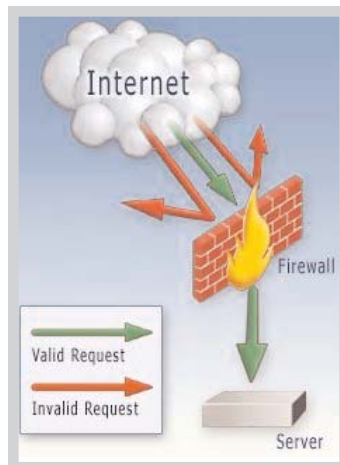
For further information or questions, or to provide ideas about the faculty web pages, contact Dr. Brad Tyndall at ext. 3213, Dr. Kelly Robison at ext. 3240, or Gordon DeSpain at ext. 3769.



*Gordon DeSpain, Dr. Kelly Robison and Dr. Brad Tyndall discuss the many benefits of the new two-tier faculty web site.*

## Did You Know?

The firewall and intrusion detection systems at SJC stops one attack from the Internet every second of every day! That means that each month, OTS contains approximately 2.5 million threats before they reach your computer!



## A Big Thank You!

This month, OTS sends a Big Thank You to Gayle Dean, executive director of San Juan College Foundation. Thanks to Gayle for her extra effort in helping determine the technological needs for the Foundation, as well as assisting with the implementation of the new Raiser’s Edge program.



## Where's OTS Headed?

As a service organization focused on customer satisfaction, the Office of Technology Services has implemented many new and exciting projects. For example, implementing Phase I of Datatel in Human Resources, Voice Over IP, Student Portal, Raiser's Edge; and redesigning SJC's Web have been completed.



The OTS team also has been working to improve the services we provide by becoming more involved and increasing the communication with our customers. Keeping up with the cyber threats and implementing many network-related projects such as Spam control, PC refresh and deployment, did not stop our active involvement in community projects such as Freedom Calls and SJC Foundation PC give away to students.

While the OTS team has accomplished many of our team and organizational goals, you can be assured we won't rest on our laurels. We will continue providing our customers with the technology and support they need to enhance the operations at SJC.

As a result of my interactions with faculty, student government, professional and support staff, and the OTS team, I have developed a list of 22 projects for 2005. They are operational, tactical and strategic in nature. Some of these include – implementing the finance and student phase of Datatel, the faculty and staff portal, faculty web pages, and One-Card System; increasing the internet bandwidth; planning the faculty and staff Training Center; as well as completing a comprehensive operational review. Some we must do, others will depend on funding availability.

The new and improved version of the OTS Web page soon will be released, where you will find more information about the above listed projects, as well as OTS's services, plans and initiatives. We hope you find the new site more informative and easier to use.

I will continue working with the Technology Advisory Group (TAG) and others to finalize the 2005 projects and priorities. As always, I value and welcome your input and suggestions.

Respectfully,



Shah S. Ardalan

Vice President for Technology Services

## OTS wants to know what you think!

*Be sure to watch for an all campus e-mail survey this April. We just have a few questions to ask, and appreciate your input.*

## Major Projects Status

**Datatel:** Implementation of the Datatel ERP system is going as planned. Recent and upcoming milestones include:

### Financials Module:

- Parameter/code setup: Done
- Test setup: May '05
- Fixed Assets module setup: July '05
- AP/Purchasing processing: July '05
- Projects accounting: July '05

### Student Module:

- Curriculum management and faculty info: October '05
- Admissions: October '05
- Financial Aid: January '06
- Accounts receivable and cash receipts: March '06
- Mandatory placement/prerequisite: March '06
- Degree audit/advisement: October '06

**E-mail service upgrades:** In order to accommodate the higher utilization of e-mail services by the community, we are upgrading our servers to Windows 2003 and Exchange 2003 with Outlook Web Access.

Milestones include:

- Migrate E-Mail: May '05

**Faculty and Staff Portal:** Following the student portal, a single-sign-on portal is being developed for faculty and staff at SJC.

Design: Due April '05

Pilot: Due June '05

Rollout: Due August '05

## OTS Staff Profile



*The OTS staff would like to introduce you to members of our team. Each month, Tech Update features an employee based on their seniority, with the most recently hired employees being introduced first.*

Overseeing staff operations in the student computer labs is the focus of Ben Pogge's job as an Instructional Aide I.

Ben joined the OTS team in April of last year. Along with ensuring that the computer labs are staffed and supervising the nearly 50 lab assistants, Ben also provides computer support. His most recent project is developing a "do's and don'ts" training DVD for lab assistants.

Ben, who has gained a good deal of job experience in information technology, says he especially appreciates working at a college that has top-notch, advanced technology. "I also value working with professionals who are not only friendly and helpful, but who are also very knowledgeable in their field," he says.

While he holds a certificate in graphic design from The Creative Center in Omaha, Neb., he plans to continue his education in computer science, which he began at the University of Nebraska. This, he says, will help him reach a goal of teaching computer science or graphic design at the community college level.

He and his wife, Carmen, have three young daughters – three-year-old Elena, and 10-month-old twins Gina and Lorna. Together the Pogges are active in their congregation, enjoy walks in Berg Park and watching movies. Ben also takes time out to draw fantasy art, portraits and caricatures.

**TECH Update is the monthly newsletter of OTS. Our goal is to keep our customers informed and seek input. If you have questions or comments, please write to: [TECHUPDATE@sanjuancollege.edu](mailto:TECHUPDATE@sanjuancollege.edu) or call 566-3166.**